



***Dear Resident:***

We would like to take this opportunity to introduce you to Northeast Ohio Natural Gas (Northeast Ohio) and give you some information you can use to consider your conversion and/or connection to our natural gas system. Northeast Ohio is your local natural gas public utility. We specialize in the installation of natural gas systems in rural areas aimed at supplying you, the customer, with an uninterrupted supply of low cost, warm, convenient, and clean natural gas.

Northeast Ohio has been in the natural gas business since 1987. We operate out of 2 Ohio offices located in Lancaster and Strasburg with the same common goals; to provide a safe, reliable, low cost energy source, while working hard to meet all your customer service needs.

We're confident that once you have had the opportunity to consider natural gas as your energy source, you will come to the same conclusion that we have, "There is no better energy value on the market today than safe, clean, efficient and reliable natural gas". We look forward to becoming your utility partner for dependable and efficient natural gas service to your home.

Natural gas serves over 60 Million homes and is the heating fuel of choice. Why? Primarily because it is the most reliable, low cost heat source available. ***Natural Gas Is...***

- The most popular home-heating fuel in the United States.
- Clean burning and environmentally friendly.
- Warm and efficient heat.
- Convenient.
- Reliable and generally available even if your power is out.

**To get natural gas service to your home:**

- Complete the enclosed customer application and mail it to us to the address listed below.



5640 Lancaster-Newark Rd  
Pleasantville, OH 43148

- Contact a contractor/plumber about installing your service line and the specific needs for your internal house piping. We recommend you call at least three plumbers to get competitive quotes.
- Upon receipt of your application a Northeast Ohio Representative will contact you to assist with your natural gas service connection.

**Natural Gas Service Line:**

We as your natural gas utility are responsible for maintaining the gas distribution pipelines (gas mains) that will supply your natural gas needs. You, the home owner, are responsible for the natural gas service line that connects your home to our distribution pipeline or gas main. Enclosed you will find some drawings that illustrate the proper service line riser and meter-set installation for your reference. This information will be very helpful to your contractor as they install the natural gas service line and riser, as well as your inside house lines.

We at Northeast would like to thank you for considering natural gas as one of your energy choices and we look forward to working with you in the future. If you would like to speak with us about the benefits of natural gas, or have a question about installing your natural gas service, please call us at **1-800-237-2099**. Thank you again for your time and consideration.

Warmest Regards,  
The Staff at Northeast Ohio Natural Gas

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